



Jaci Volles Partner & CMO

About Jaci

A high-achieving commercial/manufacturing executive, Jaci evaluates current business conditions and devises end-user, forward-thinking plans to keep companies agile in changing environments and marketplaces. With strong market-facing vision, she crafts brand, niche, category, channel, and digital strategies aligned with business development objectives to enhance positioning, generate amplified market presence, and drive growth. A natural leader successful at strategically motivating high-performance global teams, she drives engagement and operational improvements through well-coordinated tactical plans and relationship building.

How Jaci has Helped Businesses Grow

- Drove consistent double-digit sales growth through intentional strategic customer and product mix marketing at Libbey.
- Achieved 8.4% sales contribution versus 7.2% target launching an extensive and innovative product assortment, securing category leadership across trade channels.
- Propelled 35% sales growth developing and launching an aggressive channel and category strategy at The Oneida Group. Achieved 30% sales increase and improved margin consistently over three years leading sales and channel strategies for Walmart.
- Drove an average 5% annual sales increase while improving margin in a stagnant and volatile commodity market, through new customer and category development at Home Products International.
- Increased market share and maintained sales in a declining market designing dinnerware brand and product pattern strategies at Lifetime Brands.
- Improved speed to market by 30% creating and directing the programming and architecture of a custom project management platform at Libbey.
- Increased category channel representation from 10% to 25% in four years identifying special channel potential and developing relevant products at Newell Brands. Grew sales 7% with increased traffic and conversion, redesigning digital user experience.

Executive Marketing Experience

- VP Marketing & Sales, Libbey Inc.
- Founder, Tuttle View LLC
- CMO, The Oneida Group
- EVP Sales & Marketing, Home Products International
- CMO, Lifetime Brands
- VP, Consumer Marketing and NPD, Libbey Inc.
- · VP, Marketing, Newell Brands

Expertise

Industry Experience

- Retail
- Wholesale
- Consumer
- Consumer Services
- Consumer Goods
- Consumer Packaged Goods

Specialties

- · Omni-Channel Marketing
- Go-to-Market Strategy
- Market & Consumer
 Segmentation

Education

• BS, Marketing, Franklin University

Contact Information

Jaci Volles

Phone: 717.517.4067 jvolles@chiefoutsiders.com www.chiefoutsiders.com